

Job Score Card: Teambuilding Tech Lead

Position: Teambuilding Tech Lead

Department: Teambuilding Operations

Reports To: Operations Manager: Logistics & Products

Role Overview: The Teambuilding Tech Lead plays a crucial role in ensuring the successful execution of teambuilding activities by managing all technical equipment, leading tech-related aspects of events, training delivery teams, and maintaining the company's app software. This role requires a tech-savvy individual with a passion for innovation, strong communication skills, and a deep understanding of teambuilding and digital gamification.

Technical Responsibilities:

- Maintain, organize, and manage all technical equipment used in teambuilding activities.
- Regularly inspect and ensure the proper functioning of equipment, troubleshoot issues, and perform necessary repairs or replacements.
- Act as the technical lead during teambuilding events, overseeing the setup, operation, and troubleshooting of tech-related aspects.
- Ensure seamless integration of technology into teambuilding activities, enhancing the overall participant experience.
- Recruit, train and educate event delivery teams on using and managing technical equipment effectively.
- Conduct periodic training sessions to keep delivery teams updated on new equipment and software developments.
- Learn and understand the company's app software thoroughly, including programming activities within company apps.
- Collaborate with the software team to suggest improvements and enhancements.
- Stay up-to-date with emerging technologies, especially VR and digital gamification, and explore their integration into teambuilding activities.
- Propose innovative ideas to enhance the tech-driven aspects of teambuilding experiences.

Other Responsibilities

- Support with new product deployment as and when needed
- Attend and facilitate on teambuilding events as needed
- Manage and maintain all product packing lists
- Manage and maintain all product and event B1G1's
- Fulfill general operations duties in collaboration with the ops team to ensure prep and packing for all events are completed in time and delivered up to high standards
- Support Operations Managers with quality control within the business and event delivery

Communication and Relationship Building:

- Collaborate closely with internal teams (operations, sales, marketing) to ensure effective coordination and execution of events.

- Establish and nurture relationships with global partners, suppliers, and clients.
- Communicate confidently and professionally with various stakeholders, adapting communication style as needed.

Passion for Teambuilding and People:

- Exhibit a genuine passion for teambuilding and a desire to create engaging and memorable experiences for participants.
- Display a strong commitment to working with people, fostering positive interactions, and contributing to a cohesive team environment.

Qualifications:

- Bachelor's degree in a relevant field (Technology, Event Management, Business) or equivalent practical experience.
- Proven experience in managing technical equipment, preferably in the events or entertainment industry.
- Proficiency in tech-related tasks, including troubleshooting, repairs, and software management.
- Familiarity with VR, digital gamification, and emerging tech trends.
- Strong interpersonal skills with the ability to collaborate and communicate effectively across diverse teams.
- Innovative mindset, able to think creatively and suggest tech-driven improvements.
- Highly organized, detail-oriented, and able to multitask in a fast-paced environment.

Core Competencies:

- Technical Expertise
- Strong English written and verbal
- Innovation and Creativity
- Problem Solving and Decision Making
- Relationship Building
- Adaptability and Flexibility
- Attention to Detail
- Passion for Teambuilding and Technology